

TRAIN Materials License

Product Guide



TRAIN contains a variety of Blackboard Open LMS training and support resources.

Components include:



Community of Practice



Online Training Courses



Demo Courses



Workshops



Supplemental Resources



Ongoing Training Support

TRAIN provides the resources an organization needs to build a successful training program centered on the effective usage of the Blackboard Open LMS platform.

We know that adopting new technology can be a major undertaking for any institution. TRAIN is designed to support your organization's team of master trainers, IT support staff, and faculty through implementation and sustainment. TRAIN provides a variety of instructional materials that an organization can use to train their learning constituents on Blackboard Open LMS and Blackboard Collaborate. The Blackboard training team updates the instructional materials on a bi-annually basis to coincide with major feature and functionality changes within the platform and we will keep you informed of these updates.

Blackboard offers two TRAIN packages.

An organization can choose the package that is best suited to fit their training needs: TRAIN Select or TRAIN On Demand. Each TRAIN package has varied material, deployment location, and pricing. To understand the differences between the TRAIN solutions, refer to *Table 1: TRAIN Select vs On Demand*.

TRAIN Select



Select is a comprehensive professional development solution. It provides organizations with the resources needed for a self-sustaining training program.

Deployment model: The *client* hosts the materials on their own Blackboard Open LMS instance, which offers clients the freedom to rebrand and modify the material to fit their needs. TRAIN Select materials are accessed via the TRAIN Community and facilitated by the client, providing unlimited seating and complete control over course structure, enrollments duration, and requirements.

Package Highlights:

- Hosted on the client's Blackboard Open LMS platform
- Training content updates are provided to the client for download and installation
- Facilitated and administrated by the client
- Includes online training courses, workshops, interactive game decks, demo courses, training videos, help and how-to handouts
- Clients can rebrand and modify the material to fit their needs
- Requires three-year minimum contract

TRAIN On Demand



On Demand is a hosted professional development solution. TRAIN On Demand provides a hosted solution with Blackboard updating and moderating the online courses. A packaged with unlimited seats can be purchased and a single user subscription is available.

Deployment model: *Blackboard* will host the materials on the Blackboard Training Center, minimizing administrative costs and eliminating the use of space on an organizations' Blackboard Open LMS instance.

Package Highlights:

- Hosted and facilitated by Blackboard
- Training content updates are maintained by Blackboard and released on a bi-annual basis
- Users have unlimited access to the On Demand Catalog of courses and other training resources
- Access to the Connect community
- Purchased as a one-year contract

Table 1: TRAIN Select vs On Demand

Components	Select	On Demand (Team)	On Demand (Single)
Delivery Model			
Customizable	Yes	No	No
Facilitated and hosted by	Client	Blackboard	Blackboard
Number of Users	Unlimited	Unlimited	Varies
Online Training Courses	✓	✓	✓
Introduction to Moodle	✓	✓	✓
Open LMS Course Building Essentials	✓	✓	✓
Open LMS Course Building Beyond the Basics	✓	✓	✓
Open LMS Student Orientation	✓	✓	✓
Open LMS Gradebook Beyond the Basics	✓	✓	✓
Getting Started with Online Course Design	✓	✓	✓
Getting Started with Online Course Facilitation	✓	✓	✓
Accessibility Fundamentals for Instructors	✓	✓	✓
Blackboard Collaborate with the Ultra Experience	✓	✓	✓
Open LMS Site Administration Essentials	✓	✓	✓
Workshops	✓		
Setting up a Successful Gradebook	✓		
Effectively Managing the Gradebook	✓		
Personalized Learning Designer	✓		
Using Blackboard Open LMS for Hybrid Learning	✓		
Activity and Resource Module Workshops (series of 12)	✓		
Pedagogical Application Workshops (series of 3)	✓		
3 Workshops Addressing Classroom Needs in New Ways	✓		
Collaborate Essentials for The Ultra Experience	✓		
Creating Engagement using Collaborate Web Conferencing	✓		
Accessibility Imperative for Collaborate	✓		
Additional Training and Support Material	✓	✓	
Interactive Games	✓		
Open LMS Student Orientation Online Course (course restored to client site for delivery to students)	✓	✓	
Demo Courses	✓	✓	
Help and How-To Resources (number varies by package)	✓	✓	
Playlist of training video tutorials	✓	✓	

Package Support	✓	✓	
Access to Connect Community	✓	✓	✓
Access to Open LMS TRAIN Community of Practice	✓	✓	
Implementation Tools	✓	✓	
Onboarding Support (3 synchronous meetings, English only)	✓	✓	
Package support from Blackboard TRAIN Support Team (English only)	✓	✓	